

**Scope:**

This bulletin covers the improved freezing bag carrier in the AXP device.

**Background:**

During centrifugation of the AXP device, the freezing bag carrier door or the freezing bag tubing may come in contact with the inside of the centrifuge bucket. This may produce an overfilled freezing bag. The freezing bag carrier has recently been improved to address this issue: a stronger plastic material and stronger latch are being used, the freezing door is better supported during a spin with improved tab supports, and a front protective tab is added along the tubing channel.

**Procedure:**

Refer to the instructions located in Chapter 5 – Loading Processing Set into Device from the *AXP AutoXpress™ Platform Operator and Maintenance Manual*. Step 5 states to “Route tubing along channel to valve area”; this step should be performed **prior to closing of the freezing bag carrier door** when installing a bag set in a device with the new style bag carrier. This is because it is easier to slip the tubing over the top of the channel (with door open) rather than from the side of the channel. Use the picture below as a reference.



**Old Style Bag Carrier**

**New Style Bag Carrier**

**Contact Information:**

If you have any questions, contact THERMOGENESIS CORP. Technical Service at 800-783-8357 (U.S. and Canada) or 916-858-5100 (non-U.S./Canada), fax to 916-858-5199, or email at [support@thermogenesis.com](mailto:support@thermogenesis.com) for assistance.